

Los Angeles County Business Information Worker Occupations (2018-2023)

SOC	Occupation	2018 Jobs	2023 Jobs	5-Year Change	5-Year % Change	5-Year Openings*	25 th Percentile Hourly Earnings	75 th Percentile Hourly Earnings	Typical Entry Level Education
43-4031	Court, Municipal, and License Clerks	2,512	2,644	132	5%	1,326	\$20.24	\$27.33	High school diploma or equivalent
43-4051	Customer Service Representatives	56,499	57,123	624	1%	38,442	\$14.42	\$23.25	High school diploma or equivalent
43-4071	File Clerks	4,276	4,142	(134)	(3%)	2,611	\$13.63	\$22.30	High school diploma or equivalent
43-4081	Hotel, Motel, and Resort Desk Clerks	5,068	5,181	113	2%	4,440	\$12.17	\$16.39	High school diploma or equivalent
43-4151	Order Clerks	11,491	11,409	(82)	(1%)	6,745	\$12.58	\$20.62	Some college, no degree
43-4171	Receptionists and Information Clerks	30,996	32,612	1,616	5%	22,829	\$12.38	\$17.95	High school diploma or equivalent
43-5071	Shipping, Receiving, and Traffic Clerks	26,388	25,500	(888)	(3%)	12,944	\$12.60	\$18.85	High school diploma or equivalent
43-6014	Secretaries and Administrative Assistants, Except Legal, Medical, and Executive	80,332	79,531	(801)	(1%)	45,267	\$15.91	\$25.27	High school diploma or equivalent
43-9061	Office Clerks, General	102,880	103,709	829	1%	63,121	\$12.54	\$21.16	High school diploma or equivalent
43-9199	Office and Administrative Support Workers, All Other	14,746	15,211	465	3%	9,145	\$12.78	\$23.55	High school diploma or equivalent
	Total	335,188	337,064	1,876	1%	206,871	\$13.92	\$21.67	

Source: Economic Modeling Specialists, International (EMSI) 2020.1

*Openings=New and replacement jobs



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